My Book®

Home Edition™
User Manual

WD Western Digital®
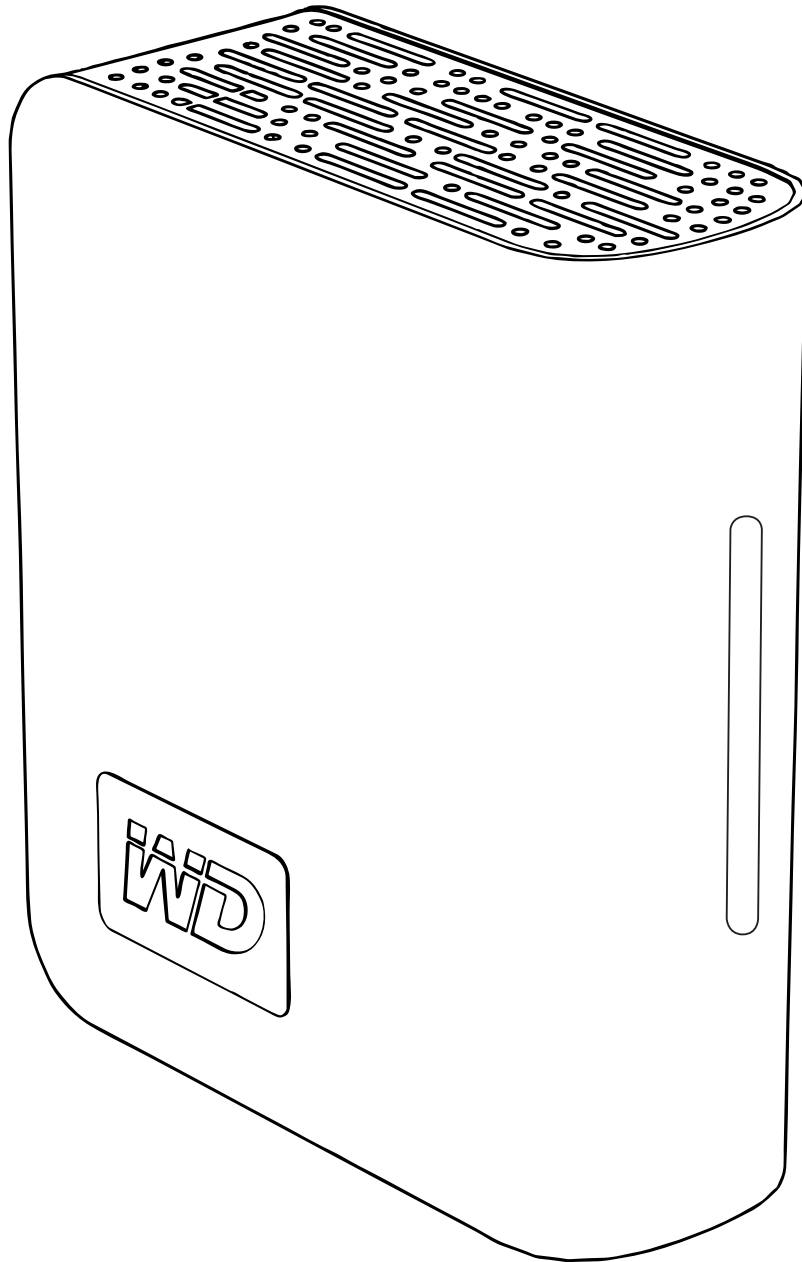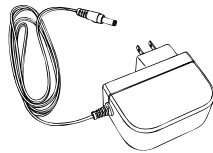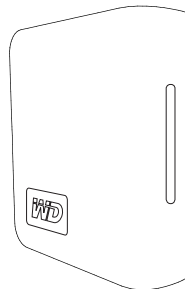
1 Getting Started

Thank you for purchasing this WD product. For the latest WD product information and news, visit our website at *www.westerndigital.com.*

Kit Contents

- Triple-interface external hard drive
- USB cable
- FireWire® 400 cable (6-pin to 6-pin)
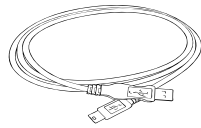- AC adapter
- Quick Install Guide

AC Adapter

Quick Install Guide

My Book Home Edition

USB Cable

FireWire 400 Cable

Optional Accessories

For more information on optional accessories for this product, visit *store.westerndigital.com* (U.S. only). Outside the U.S., visit *support.wdc.com.*

Compatibility

Windows®

- Any of the following:
  - USB port
  - FireWire 400 port
  - eSATA port or eSATA adapter card
- Windows 2000/XP/Vista™

Macintosh®

- Any of the following:
  - USB port
  - FireWire 400 port
  - eSATA port or eSATA adapter card
- Mac® OS X 10.4.8 or later

Note: Compatibility may vary depending on user's hardware configuration and operating system.

Important: For highest performance and reliability, it is recommended that you install the latest updates and service pack (SP). For Windows, go to the **Start** menu and select **Windows Update**. For Mac, go to the **Apple** menu and select **Software Update**.

Recording Your WD Product Information

In the following table, write the serial number and model number of your new WD product found on the label on the back panel of the device. Also, write the purchase date and other notes such as your operating system and version. This information is necessary for setup and technical support.

Serial Number:
Model Number:
Purchase Date:
System and Software Notes:

Registering Your WD Product

Your WD product includes 30 days of free technical support during the applicable warranty period for your product. The 30-day period commences on the date of your first telephone contact with WD technical support. Register online at *register.wdc.com*.

Handling Precautions

WD products are precision instruments and must be handled with care during unpacking and installation. Drives may be damaged by rough handling, shock, or vibration. Be aware of the following precautions when unpacking and installing your external storage product:

- Do not drop or jolt the device.
- Do not move the device during activity.
- Do not use My Book as a portable device.
- To allow proper ventilation, do not block air slots located on the underside, top, or rear of the enclosure. Do not stack any objects on top of the device that may block ventilation.

2 About Your WD Drive

Drive Format

This WD device is preformatted as a single FAT32 partition for compatibility with all updated Windows and Macintosh operating systems. The FAT32 file system has a maximum individual file size of 4 GB. This WD device cannot create partitions larger than 32 GB in Windows 2000/XP/Vista.

Reformatting the Drive—Windows

Windows 2000 and XP users can overcome these file size limitations by reformatting the drive to NTFS using the Disk Management utility. See answer ID 1287 at *support.wdc.com* and article IDs 314463 and 184006 at *support.microsoft.com* for further details.

Reformatting the Drive—Mac

For instructions on repartitioning and reformatting the drive to HFS+ (Journaled) prior to installation, see knowledge base answer ID 287 at *support.wdc.com.* For instructions on repartitioning and reformatting the drive to NTFS prior to installation, see knowledge base answer ID 207 at *support.wdc.com.*

> **Important:** Reformatting My Book erases all its contents including the preloaded software. If you have already saved files on My Book, be sure to back them up before reformatting. See "Copy Application Software" on page 4.

LED Indicators

The power/activity LED is located on the center, front panel of the device. The LED indicators function as follows.

Power/Activity LED

Appearance	Description
Steady	Power-on state or power-save mode
Fast flashing (for approx. 3 seconds)	Transitioning to system standby
Slow flashing (every 5 seconds)	System standby
Up and down	Drive in use

Capacity Gauge

USB and FireWire Mode
The Capacity Gauge is enabled only through installation of its driver, which must be installed on each system to which My Book is connected.

For Windows, the autorun menu appears only on the first installation of the device when utilities are installed automatically. If autorun is disabled on your computer or if you are connecting My Book to another computer, you must install utilities manually. Go to **Start**, **My Computer**, and double-click **Setup.exe**. For Mac, you must install WD Drive Manager. See "Connecting the Device" on page 5 for more info.

The Capacity Gauge is updated automatically upon drive usage. In Windows, you can manually update the Capacity Gauge by right-clicking the WD Drive Manager icon in the system tray then click outside the pop-up menu to close it.
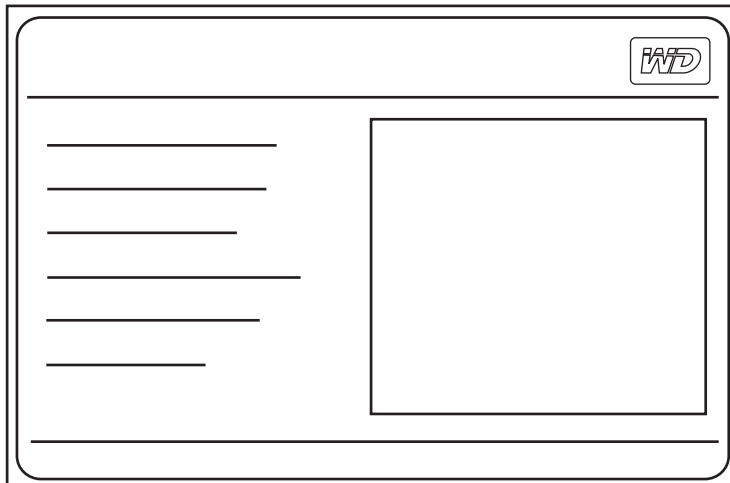
eSATA Mode

Capacity Gauge is not available in eSATA mode.

Kensington® Security Slot

For drive security, this device is equipped with a Kensington Security Slot, which supports a standard Kensington security cable (sold separately). For more information on the Kensington Security Slot and available products, visit *www.kensington.com*.

Software

In addition to the drivers and utilities, this WD product is shipped with free trial software which can be installed from the WD installer screen that displays at the end of the hardware installation.

Memeo™ AutoBackup™ is an easy, one-time setup, backup application that allows you to preserve your data files with around-the-clock protection. Features include multiple destination backup and simple, intuitive file recovery.

Memeo AutoSync (30-day trial) safeguards your files using encryption with its simple, flexible sync plan setup and allows you to keep your latest work with you at all times.

For further information or help with Memeo software, go to *www.memeo.com*

Copy Application Software is a standard utility that allows you to back up the valuable software included on My Book to your internal drive.
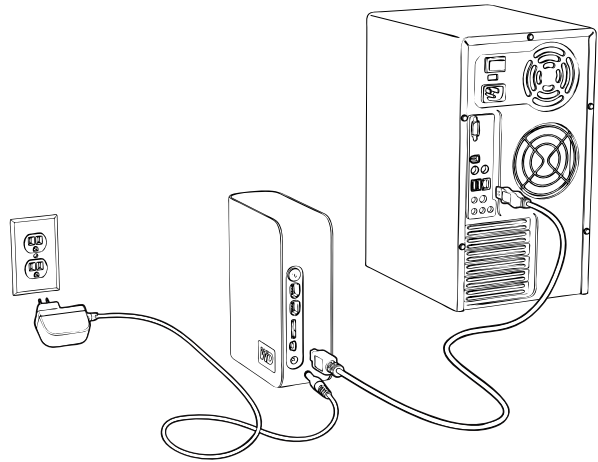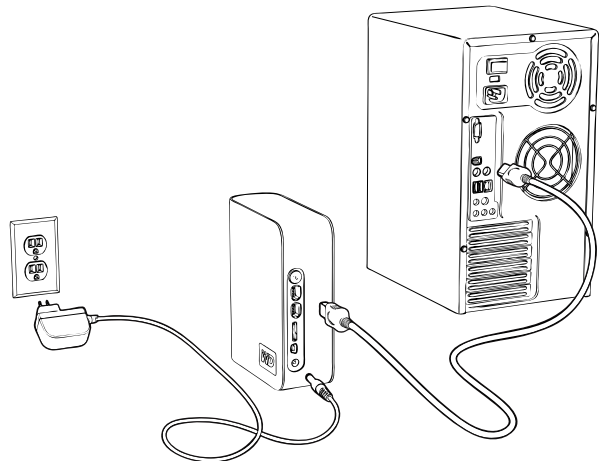
3 Connecting the Device

Windows

USB

1. Turn on your computer.
2. Connect the AC adapter and USB cable as shown.
3. Drive utilities are installed automatically. If a security alert is displayed during this installation, click **Accept** or **Continue**.
4. When finished, a menu displays a list of available software and other options. To install, click the checkbox to the left of your choice and click **Start**. Otherwise, click **Exit** to begin using the drive.
5. The autorun menu appears only on the first installation of this device. If autorun is disabled on your computer or you are connecting My Book to another computer, you must install utilities manually. Go to **Start**, **My Computer**, and double-click **Setup.exe**.
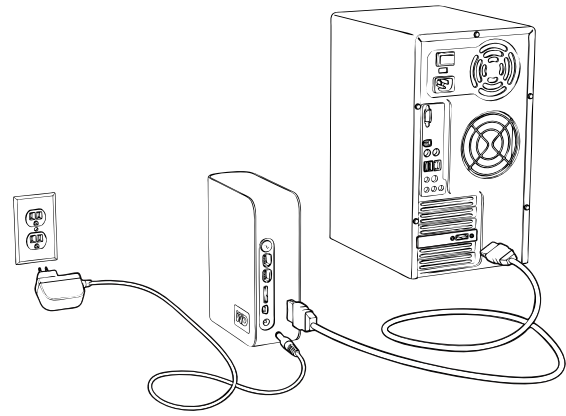
FireWire

1. Turn on your computer.
2. Connect the AC adapter and FireWire cable as shown.
3. When the system detects the device and displays a message to install drivers, click **Cancel** to launch autorun which automatically installs the driver utilities.
4. When finished, a menu displays a list of available software and other options. To install, click the checkbox to the left of your choice and click **Start**. Otherwise, click **Exit** to begin using the drive.
5. The autorun menu appears only on the first installation of this device. If autorun is disabled on your computer or you are connecting My Book to another computer, you must install utilities manually. Go to **Start**, **My Computer**, and double-click **Setup.exe**.

eSATA

1. Turn on your computer.
2. Connect the AC adapter and eSATA cable (optional) as shown.
3. Turn on My Book by pressing the power button located on the back panel.
4. Turn on your computer and begin using My Book.

Note: Some eSATA controllers may require a system reboot to recognize the device.

Macintosh

1. Turn on your computer.
2. Connect the drive's power cord and USB, FireWire, or an optional eSATA cable. The drive mounts to the desktop and a My Book icon appears.
3. Double-click the My Book drive icon.
4. Double-click the WD_Mac_Tools folder. If prompted, select the language of choice from the available folders.
5. Double-click **WDDriveManager.dmg** to install the device utilities.
6. Double-click **LifeAgent.dmg** to install the included software.

4 # Turning Off/Disconnecting the Device

SmartPower™

In USB or FireWire mode, My Book automatically powers off and on with the computer. SmartPower is not available in eSATA mode.

> **Important:** To prevent data loss, close all active windows and applications before shutting down the drive.

You may also follow these steps to safely turn off the drive without powering down the computer:

Windows

USB or FireWire Mode

Using Safe Shutdown

1. Press the Power/Safe Shutdown button once. You may hear the drive power down before the power light turns off.

2. The drive is now shut down properly, and you may safely disconnect the drive.

Using Auto-off (Windows)

1. Right-click the Safely Remove Hardware icon 🖼 in your system tray and select **Safely Remove Hardware**. You may hear the drive power down before the power LED turns off.

2. The drive is now shut down properly, and you may safely disconnect the drive.

eSATA Mode

1. Verify that all files are saved and applications closed.

2. Shut down the computer

3. Turn off the drive by pressing the power button located on the back panel.

> **Important:** Shut down the computer before turning off the drive or disconnecting the eSATA cable. Pressing the power button to turn off the drive when connected via eSATA may cause data corruption.

Note: Safe Shutdown and SmartPower are not available in eSATA mode.

Macintosh

Drag the My Book icon to the Trash icon for proper dismount. You may hear the drive power down as the Power LED flashes. When the Power LED is steady, you may press the Power button once or disconnect the drive's power cord to turn off the drive safely.

5 Troubleshooting

If you have problems when installing or using this product, refer to this troubleshooting section or visit our support Web site at *support.wdc.com* and search our knowledge base for more help.

How to	Answer ID
▪ install, partition, and format the drive in Windows XP	207
▪ install, partition, and format the drive in Windows 2000	34
▪ format the drive to Mac OS format	287
▪ obtain and reinstall the original software included on My Book	1425
▪ format the drive to the FAT32 file system**	1364
▪ use the drive on a Macintosh and a PC simultaneously	291

***This WD drive is preformatted as a single FAT32 partition for compatibility with all Mac and Windows operating systems. The FAT32 file system has a maximum individual file size of 4 GB and cannot create partitions larger than 32 GB in Windows 2000/XP; however, Windows 2000/XP users can overcome these file size limitations by reformatting the drive to NTFS using the Disk Management utility. See answer ID 1287 at support.wdc.com and article IDs 314463 and 184006 at support.microsoft.com for further details.*

Frequently Asked Questions — Installation

Q: *Why does the drive not power up?*
A: Be sure the drive is plugged in to a power source.

Q: *Why is the drive not recognized under My Computer or on the computer desktop?*
A: If your system has a USB 2.0 PCI adapter card, be sure that its drivers are installed before connecting your WD USB 2.0 external storage product. The drive is not recognized correctly unless USB 2.0 root hub and host controller drivers are installed. Contact the adapter card manufacturer for installation procedures.

Q: *How do I partition and reformat the drive?*
A: For recommended formats for this device, search our knowlege base for answer ID 207 at *support.wdc.com*.

Q: *Why is the data transfer rate slow?*
A: Your system may be operating at USB 1.1 speeds due to an incorrect driver installation of the USB 2.0 adapter card or a system that does not support USB 2.0.

If your system includes a PCI slot, you can achieve Hi-Speed USB transfer rates by installing a USB 2.0 PCI adapter card. Contact the card manufacturer for installation procedures and more information.

Note: If an additional external drive is connected to the WD product, USB bandwidth is shared and may affect performance.

6 | # Appendix

Regulatory Compliance

FCC Class B Information

This device has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This unit generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. Any changes or modifications not expressly approved by WD could void the user's authority to operate this equipment.

The following booklet, prepared by the Federal Communications Commission, may be helpful: *How to Identify and Resolve Radio/TV Interference Problems.* This booklet is Stock No. 004-000-00345-4 available from the US Government Printing Office, Washington, DC 20402.

CSA Notice

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

This Class B digital apparatus complies with Canadian ICES-003.

Underwriters Laboratories Inc.

Approved for US and Canada. CAN/CSA-C22.2 No. 60950-1, UL 60950-1. Information Technology Equipment - Safety - Part 1: General Requirements (File E101559).

This product is intended to be supplied by a listed limited power source, double insulated, or direct plug-in power unit marked "NEC" or "Class 2."

CE Compliance For Europe

Verified to comply with EN55022 for RF Emissions and EN50082-1 for Generic Immunity, as applicable.

Warranty Information

Obtaining Service

WD values your business and always attempts to provide you the very best of service. If this Product requires maintenance, either contact the dealer from whom you originally purchased the Product or visit our product support Web site at *support.wdc.com* for information on how to obtain service or a Return Material Authorization (RMA). If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return (i.e., one for which an RMA number has not been issued) will be returned to you at your expense. Authorized returns must be shipped in an approved shipping container, prepaid and insured, to the address provided on your return paperwork. Your original box and packaging materials should be kept for storing or shipping your WD product. To conclusively establish the period of warranty, check the warranty expiration (serial number required) via *support.wdc.com.* WD shall have no liability for lost data regardless of the cause, recovery of lost data, or data contained in any Product placed in its possession.

Limited Warranty

WD warrants that the Product, in the course of its normal use, will be free from defects in material and workmanship for a period of three (3) years, unless otherwise required by law, and will conform to WD's specification therefor. This limited warranty period shall commence on the purchase date appearing on your purchase receipt. WD shall have no liability for any Product returned if WD determines that the Product was stolen from WD or that the asserted defect a) is not present, b) cannot reasonably be rectified because of damage occurring before WD receives the Product, or c) is attributable to misuse, improper installation, alteration (including removing or obliterating labels and opening or removing external enclosures, unless the product is on the list of limited user-serviceable products and the specific alteration is within the scope of the applicable instructions, as found at *support.wdc.com*), accident or mishandling while in the possession of someone other than WD. Subject to the limitations specified above, your sole and exclusive warranty shall be, during the period of warranty specified above and at WD's option, the repair or replacement of the Product. The foregoing warranty of WD shall extend to repaired or replaced Products for the balance of the applicable period of the original warranty or ninety (90) days from the date of shipment of a repaired or replaced Product, whichever is longer.

The foregoing limited warranty is WD's sole warranty and is applicable only to products sold as new. The remedies provided herein are in lieu of a) any and all other remedies and warranties, whether expressed, implied or statutory, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose, and b) any and all obligations and liabilities of WD for damages including, but not limited to accidental, consequential, or special damages, or any financial loss, lost profits or expenses, or lost data arising out of or in connection with the purchase, use, or performance of the Product, even if WD has been advised of the possibility of such damages. In the United States, some states do not allow exclusion or limitations of incidental or consequential damages, so the limitations above may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Technical Support Services

If you need additional information or help during installation or normal use of this product, visit our product support website at *support.wdc.com* and search our knowledge base.

When contacting WD for support, have your WD product serial number, system hardware, and system software versions available.

support.wdc.com
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